

THE RAINBOW VOYAGE

TRAVEL DESIGNER IN SOUTH AFRICA TM

A piece of culture in a remarkable tour involving a great part of the South African culture, this in great landscapes.

Far South Tour

10 Days (9 nights) in South Africa
4/5 Stars Accommodation Standard



The Rainbow Voyage

120, Emerald Drive - Cape Town 7979 - SOUTH AFRICA

Tel: +27 81 345 6587

Email: info@rainbow-voyage.com

www.rainbow-voyage.com

Far South Tour: 10 days route – Cape Town to Port Elisabeth

PHASE 1: Cape Town area (4 days)



Day 1: Robben Island

Activities: Robben Island (can be replaced by Township Tour)

Included Meal(s): Breakfast

Accommodation: Rockwell All Suite Hotel (4 stars) – One bedroom Suite

Day 2: Tour of Historic Cape Town

Activities: Guided tour within Historic part of the city + visit of Signal Hill

Included Meal(s): Breakfast

Accommodation: Rockwell All Suite Hotel (4 stars) – One bedroom Suite

Day 3: Marine Eco Tour + Table Mountain

Activities: Marine Eco Tour + Table Mountain

Included Meal(s): Breakfast

Accommodation: Rockwell All Suite Hotel (4 stars) – One bedroom Suite

Day 4: Peninsula

Activities: Visit of Maiden's Cove, Hout Bay Seal Island, Cape Point Nature Reserve Boulder's Beach, Groot Constantia Wine Estate

Included Meal(s): Breakfast

Accommodation: Rockwell All Suite Hotel (4 stars) – One bedroom Suite

PHASE 2: Little Karoo & Garden Route (3 days)



Day 5: Cape Town to Oudtshoorn

Activities: Visit of Montagu / Route 62

Included Meal(s): Breakfast

Accommodation: Swartberg Country Manor (4 stars) - Standard room

Day 6: Oudtshoorn to Knysna

Activities: Cango Caves / Ostrich Farm / Cruise on Knysna Lagoon

Included Meal(s): Breakfast

Accommodation: Stannards Guest Lodge (4 stars) – Standard Room

Day 7: Knysna to Tsitsikamma National Park

Activities: Storms River Bridge / The Big Tree / Other free activities

Included Meal(s): Breakfast

Accommodation: Tsitsikamma Lodge & Spa (4 Stars) – Standard Room

PHASE 3: Eastern Cape Safaris (2 days)



Day 8: Tsitsikamma National Park to Addo Elephant National Park

Activities: Addo Elephant National Park (Southern Part - Colchester) / Sunset at Alexandria Dunefield

Included Meal(s): Breakfast – Lunch & Dinner (provided by Addo African Home)

Accommodation: Addo African Home (4 Stars) – Standard Room

Day 9: Addo Elephant National Park + Amakhala Private Game Reserve

Activities: Morning Safari in the National Park / Game Drive at Amakhala Game Reserve

Included Meal(s): Breakfast – Lunch (provided by Amakhala Reserve) + Dinner (provided by Addo African Home)

Accommodation: Addo African Home (4 Stars) – Standard Room

Day 10: Departure

Port Elisabeth Airport

DETAILED ITINERARY

During customers' stay in Cape Town area, we propose two options trip:

- One fully guided from their arrival at Cape Town until their departure from Cape Town.**
- One in self-drive (as for the rest of the voyage).**

Both options will be presented in our detailed itinerary shown here after.

For the rest of the voyage, the self-drive is proposed. Please contact us if you are interested in a complete fully guided journey.

1st option: Guided tour in Cape Town area

DAY 1

Morning	<p>Cape Town International Airport <i>Embark on your guided tour aboard your car: service starts at Cape Town airport and ends at Cape Town airport - 4 days</i> Depart from the Airport to Rockwell All Suite Hotel along the N2. Rest – Early Lunch</p>
12h30 16h30	<p>Robben Island</p> <p><i>For nearly 400 years, Robben Island, 12 kilometers from Cape Town, was a place of banishment, exile, isolation and imprisonment. It was here at Robben Island that rulers sent those regarded as political troublemakers, social outcasts and the unwanted of society. These days, a trip to Robben Island, a UNESCO World Heritage Site, is a must-do on the itinerary of any tourist to Cape Town.</i></p> <p><i>The prisoners who worked at Robben Island Limestone Quarry over the centuries included Nelson Mandela. At his time, there was no need for the island's limestone. So prisoners had to break up the stone and to carry it to one end of the quarry one day and then back the next. Mandela and his fellow prisoners used their time in the quarry to educate themselves in everything from literature, philosophy, history and current events.</i></p> <p><i>The Island is also pretty fascinating from a geographical and environmental perspective. It is actually the peak of a mountain. The rest of the mountain just happens to be under water. Roughly 132 species of bird – including a colony of African Penguins – have made the island their home. Keep an eye out for Crowned Cormorants and Black Crowned Night Herons, which breed on the island in large colonies. During the journey, you can see Cape Fur Seals and Southern Right Whales. On the island itself, you'll find a variety of buck – including Springbok and Eland – and three different species of tortoises!</i></p>
OR	<p>Please note that a visit to Robben Island always depends on weather conditions. If the weather gets very bad, the ferries won't sail and tours are canceled. In such case we generally propose a visit to one of Cape Town's Townships (Khayelitsha, Vrygrond, Langa) together with a visit of the former residential area of District 6 where about 60.000 people have been forcibly removed in the 1970's by the Apartheid regime.</p>
Evening	<p>Return to the hotel - Rockwell All Suite Hotel Rest – Dinner – Night</p>



DAY 2

08H15	Depart from Hotel to the Foreshore
08H30 Morning	<p>Beginning of the tour: Bartolomeu Diaz statue at the northern end of the Foreshore</p> <p>By car: Statues of Jan Van Riebeeck and Maria de la Queillerie; The Robert Falcon Scott memorial; Great War memorial; Wagenaar Water Reservoir The Castle of Good Hope; The City Hall; King Edward VII Statue and the War Memorial; The Grand Parade; The Customs House; Groote Kerk;</p> <p>Walking: Statue of "Onze Jan Hofmeyr"; The Old Slave Lodge; Jan Smuts Statue; St George's Cathedral; The Houses of Parliament; S.A. Library; Tuynhuys; The Great Synagogue; S.A. National Gallery; S.A. Museum; Cecil J. Rhodes statue; Sire George Grey Statue; Bertram House;</p>
11:30	<p>By Car: Mount Nelson Hotel; The Noon Gun; Signal Hill</p> <p><i>Up on Signal Hill at 12:00 exactly every day, a cannon is fired.</i></p> <p><i>The daily noon gun (cannon) is not only Cape Town's oldest living tradition, but the guns used (there are two of them, just in case one of them fails) are two of the oldest in the world still in daily use.</i></p> <p><i>The gun was fired for the first time in 1806. It was used as a signal (hence Signal Hill) to ships in Table Bay. These are the oldest guns in daily use in the world. The noon gun has been one constant in Cape Town's colourful and ever-changing history, with the tradition surviving colonial occupations, wars, and apartheid.</i></p> <p><i>Two guns are loaded daily (in case of a misfire – although that's rumoured to have only happened once in 200 years!) with 1.5kg of gunpowder. The cannoneer raises a flag, and tells the story of the gun and its history. Then, at precisely noon, the gun is fired. Customer to please ensure to protect his ears as the bang is very loud.</i></p>
13h00 14h30	Lunch
Afternoon	<p>Drive to Bo-Kaap</p> <p><i>Hidden in central Cape Town is the Bo-Kaap. It is a multicultural area, with brightly colored houses from the nineteenth and seventeenth century, Muslim saints shrines ("kramats") and many beautiful "Mosques" including the first established Muslim Mosque in South Africa.</i></p> <p><i>The earliest development in the Bo Kaap area was undertaken in the 1760s by a chap called Jan de Waal. Subsequently, the area became known as Waalendorp. It has also been known as the Malay Quarter, the Slamse Buurt, and Scotcheskloof. Translated from Afrikaans, Bo Kaap means 'Above the Cape'.</i></p> <p><i>The area is filled with history. A visit to the museum gives a good view of the past and of the architectural heritage.</i></p> <p>Walking: The Bo-Kaap; Greenmarket Square and Old Town House; Metropolitan Methodist Church and Lutheran Church; Koopmans De Wet House;</p>

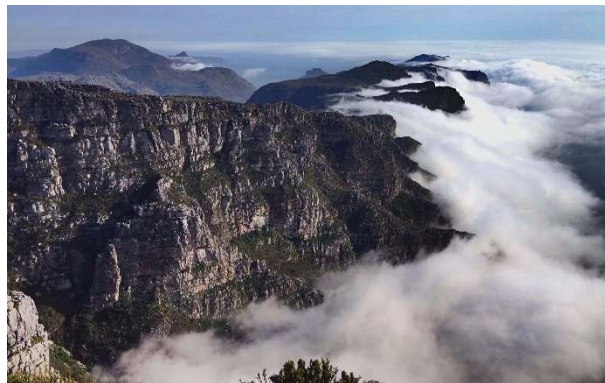
Afternoon	Shopping in Cape Town's pedestrian zone, St George Mall
Afternoon	Walking: Banks' buildings (FNB, Standard, Old Mutual). End at Old Company's Garden
18h30	Return to the hotel - Rockwell All Suite Hotel – Night



DAY 3

09h00 13h30	<p>Table Bay Marine Eco-Tour</p> <p><i>Unique Sea life Experience!</i> <i>Discover the wonders of the Marine Life off our shores. Take a boat based Marine Eco Tour from the V&A Waterfront, focusing on the rich biodiversity found in our waters. Cape Town has numerous different species which include penguins, seals, dolphins, sunfish, whales and pelagic bird life that call this eco-system home. Great Views of Table Mountain, Robben Island and the Atlantic Seaboard.</i></p>
Afternoon	<p>Depart from the hotel to table Mountain Cable Car.</p> <p><i>Table Mountain is one of the oldest mountains in the world at 300 million years, making it 6 times older than Everest and 5 times older than the Rockies.</i></p> <p><i>In 2012, Table Mountain was inaugurated as one of the world's 'New7Wonders of Nature'. It is home to a rich bounty of fauna and flora, many species of which are endemic (exclusively native to a specific area) and survive only in the unique ecosystem contained on the slopes. An example of this is the Table Mountain Ghost Frog, an animal that cannot be found anywhere else in the world.</i></p>

	<i>Since it's opening in 1929, almost 20 million people have taken the trip to the top of Table Mountain. The Table Mountain cableway has since become something of a landmark in Cape Town.</i>
Evening	Return to the hotel - Rockwell All Suite Hotel – Night



DAY 4

08H00	V&A Waterfront; Stadium; Mouille Point; Lighthouse; Sea Point, Bantry Bay, Clifton, Maiden's Cove
Morning	<p>Camp's Bay to Hout Bay</p> <p><i>Points of Interest: Bakoven, Twelve Apostles, Table Mountain NP to Llandudno, Suikerbossie, Hout bay, Imizamo Yethu, Hout Bay Castle, Seal Island</i></p> <p>Coffee break</p>
Morning	<p>Chapman's Peak Drive to Cape of Good Hope Nature Reserve</p> <p><i>Points of Interest: Sentinel, Long Beach, Noordhoek, Cape Point Vineyards, Imhoff, Kommetjie, Slangkop Lighthouse, Shipwrecks along the coast, Scarborough</i></p>
Morning Afternoon	<p>Cape of Good Hope Nature Reserve</p> <p>Cape of Good Hope, Cape Point – Lunch at Cape Point (Two Oceans Restaurant) (O)</p>

	<p><i>You feel here at the edge of the world. This site is a World Heritage Site, and protected Nature Reserve is an area of vast natural beauty, world renown for its natural vegetation and rich bio-diversity.</i></p> <p><i>NB: The Cape of Good Hope is mistakenly thought of as the southernmost point of Africa and the spot where the Atlantic and Indian Oceans meet. The true southernmost point of Africa is at Cape Agulhas, located on the Garden Route of South Africa over 200 km away. The Cape of Good Hope is actually the most south-western tip of South Africa. Bartholomeu Dias, the Portuguese seafarer, was the first European to sail around the Cape in 1488. On his return voyage, he stopped at the south-western tip of South Africa, and named it Cabo Tormentoso, (Cape of Storms). King John of Portugal later gave it the name Cabo da Boa Esperança (Cape of Good Hope).</i></p>
Afternoon	Cape Point to Simon's Town via Boulders beach where we'll stop Stop at Simon's Town – Shopping – Coffee break
Afternoon	Simon's Town to Groot Constantia Wine Estate via Ou Kaapse Weg
Afternoon	<p>Groot Constantia Wine Estate</p> <p><i>Groot Constantia is the oldest wine estate in South Africa. It stands for excellence in the wine industry and is an ideal example for the preservation of the cultural and historical heritage of the country. Established in 1685 by first Governor of Cape of Good Hope Simon Van der Stel, the farm is still in full operation, a wide range of estate wines of quality are produced and a variety of other attractions are offered to make a visit to the estate an unforgettable experience.</i></p>
19h30	Return to the hotel - Rockwell All Suite Hotel – Night

NB: Customer has the option to enjoy part of his trip in the Cape Peninsula in ebike (not included in our rates)



END OF GUIDED TOUR

2nd option: Self Drive in Cape Town area

All activities proposed in first option remain the same

DAY 1

Morning	Cape Town International Airport Pick up rented Europcar vehicle Category M (Drop off Port Elisabeth Airport) Depart from the Airport to The Hotel along the N2. Rest – Early Lunch
12h30 16h30	Robben Island
OR	Township Visit in case of bad weather conditions
Evening	Return to the hotel - Rockwell All Suite Hotel Rest – Dinner – Night

DAY 2

	Free day in Cape Town - Please see our suggestion
Morning	Historical city center, Waterfront
	Lunch
Afternoon	Bo Kaap - Noon Gun - Signal Hill, Company's Garden
18h30	Return to the hotel - Rockwell All Suite Hotel – Night

DAY 3

09h00 13h30	Table Bay Marine Eco-Tour
Afternoon	Table Mountain Cable Car.
Evening	Return to the hotel - Rockwell All Suite Hotel – Night

DAY 4

08H00	V&A Waterfront; Stadium; Mouille Point; Lighthouse; Sea Point, Bantry Bay, Clifton, Maiden's Cove
-------	---

Morning	Camp's Bay to Cape Town Nature reserve via Hout Bay and Chapman's Peak
Morning Afternoon	Cape of Good Hope Nature Reserve Cape of Good Hope, Cape Point – Lunch at Cape Point (Two Oceans Restaurant) (O)
Afternoon	Cape Point to Simon's Town via Boulders beach where we'll stop Stop at Simon's Town – Shopping – Coffee break
Afternoon	Simon's Town to Groot Constantia Wine Estate via Ou Kaapse Weg
Afternoon	Groot Constantia Wine Estate
19h30	Return to the hotel - Rockwell All Suite Hotel – Night

NB: Customer has the option to enjoy part of his trip in the Cape Peninsula in ebike (not included in our rates)

END OF STAY IN CAPE TOWN AREA

DAY 5

<p>Car rental</p>	<p>For customers having chosen option 1 at Cape Town: Pick up rented Europcar vehicle Category M in Southern Front Waterfront office (800 meters from the hotel).</p> <p>For customers having chosen option 2: the voyage continues with same car rented at Cape Town Airport on day 1.</p>
<p>Morning</p>	<p>Route to Montagu via N1 and Route 62 – Lunch</p> <p><i>Lying between Cape Town and Oudtshoorn on Route 62, blessed with scenery to take your breath away, some of the country's finest wines and advertised as the longest wine route in the world - is the wine-producing town of Montagu.</i></p> <p><i>Montagu lies surrounded by the Langeberg mountain range nestled between the Keisie and Kingna Rivers in the western corner of Kannaland, and is famous for her orchards, vineyards, local herbs, rock formations and healing hot mineral springs.</i></p>
<p>Afternoon</p>	<p>Route to Oudtshoorn via Route 62</p> <p><i>Route 62 meanders amid winding passes, imposing mountains, winelands, through tunnels, past fruit-bearing farmland and verdant forest</i></p> <p><i>Most striking about the R62 is the unbeatable scenery. This unique part of South Africa is characterized by red soil, stark cliff faces, rivers, orchards, and indigenous scrub.</i></p> <p><i>Located between the Swartberg mountains to the north and the Outeniqua Mountains to the south, Oudtshoorn is the main town of the Little Karoo.</i></p> <p><i>Its rich history is closely intertwined with the rise and fall of the ostrich industry. The once thriving ostrich feather industry played a significant role in the transformation of the little village into the richest Ostrich Capital of the World.</i></p>
	<p>Dinner at Oudtshoorn</p>
<p>Evening</p>	<p>Route to Swartberg Country Manor - Night</p>



DAY 6

Morning	Route to Cango Caves
Morning	<p>Visit of Cango Caves (o)</p> <p><i>This wonderland of caverns, stalactites, stalagmites and helictites, discovered in 1780, owes its origin to the ancient ocean deposits of limestone that have been uplifted by movements of the earth's crust and dissolved by water.</i></p> <p><i>The Cango Caves are located within the Swartberg Mountain range and form part of the Cape Floral Kingdom World Heritage site. These amazing caves are a must-see for locals and visitors alike, carved into the mountains, holding hidden treasures and astounding sights. They are the biggest show cave system in Africa.</i></p> <p><i>There are three main caves, connected by a series of chambers and tunnels and here you will find a collection of the oldest stalagmite formations on the planet, some dating back as far as 4 500 million years ago. Only the first cave is open to visitors; the other two are kept closed to preserve the pure, crystalline beauty of the dripstone formations.</i></p>
Morning	Route to Cango Ostrich Farm
Morning	<p>Visit of Cango Ostrich Farm (o)</p> <p><i>Oudtshoorn area provides the perfect vegetation and climatic conditions for breeding and rearing ostriches. During your tour on this working farm you will see large flocks of ostriches, from chicks to young adults, to mature breeding birds. Begin in the breeding camp to uncover the rustic ostrich nests and get the opportunity to test the strength of the eggs by standing on them! If breeding season is in full swing, your tour will also include a fascinating investigation of the incubation process and hatchery. You will also learn about the history, farming practices and industry with ostriches.</i></p>
Afternoon	Lunch
Afternoon	Route to Wilderness via Outeniqua Pass – Coffee break in the village – Then Route to Knysna via Wilderness National Park
Late afternoon	Sunset Cruise on Knysna Lagoon (John Benn Sunset Cruise) (o) <i>A must of the Garden Route and an unforgettable experience.</i>
Evening	Dinner – Then Route to Stannards Guest Lodge – Night



DAY 7

Morning	<p>Route to Tsitsikamma National Park</p> <p><i>This route crosses Knysna forests where only one elephant remains: a mature female. She is the last truly wild, free-roaming elephant in South Africa and the southernmost in the world.</i></p> <p><i>A break can take place at Plattenberg Bay, one of the most popular holiday resorts in the country, surrounded by mountains, white sand and clear blue waters.</i></p> <p><i>The bay was the scene of the first European settlement on South African soil (quite by accident). In 1630, a large Portuguese vessel, the Soa Gonzales, anchored in the bay for two months to do repairs after a storm out at sea. While lying in anchor, it was again caught by a violent storm and driven onto the shore, with the loss of about 100 lives. The survivors lived there for several months and built two boats. When they eventually set sail, one headed east and reached the Portuguese settlement at Mozambique, the other was picked up by the St Ignatius Loyola which was wrecked close to Lisbon.</i></p>
Morning Afternoon	<p>Tsitsikamma National Park</p> <p><i>The Tsitsikamma National Park is located at the heart of the Garden Route, where lies one of the most beautiful stretches of coastline in the world. The Park incorporates 80 km of rocky coastline with spectacular sea and landscapes, a remote mountainous region with secluded valleys covered in mountain Fynbos and temperate high forests with deep river gorges leading down to the sea.</i></p> <p><i>It is a place where you can experience the outdoors, stunning marine life and an adventure filled vacation.</i></p> <p><i>Walk along the Paul Sauer suspension bridge of the Tsitsikamma forest. This bridge that hangs over the red-brown waters of the Storms River Mouth is 191 meters long and stands 120 meters above the waters of the Storm River. The deck of the bridge was widened and now incorporates a walkway on both sides of the road.</i></p> <p><i>The Big Tree is just 500 metres from the parking area on the N2. It is estimated to be over 800 years old and stands almost 37 meters high.</i></p> <p><i>Adventure sport is increasingly popular in this part of the world and it is not uncommon to see groups of paddlers and divers heading out to explore the rugged terrain and wild waters. Standing on this dramatic piece of engineering, visitors are able to take in the unspoilt beauty around them. The Mouth Trail is the most popular walk in the Tsitsikamma and starts at Sandy Bay and takes one along a winding board walk through indigenous forest to the mouth of the Storms River.</i></p>
Evening	Dinner and night at 'Tsitsikamma Lodge & Spa'



DAY 8

Morning	Route to Addo African Home (Addo Elephant National Park) – Lunch at the Lodge
Afternoon	Route to Addo National Park (Southern Part)
Afternoon + Sunset	<p>Addo National Park (Southern Part) – Alexandria Dunefield</p> <p><i>Recently the Addo Elephant National Park has expanded to become the only park in the world to lay claim to Africa's 'Big 7' - elephant, rhino, lion, buffalo, leopard, southern right whale and great white shark. It has done this by expanding along the coast from the Sundays River mouth towards Alexandria, and by adding an offshore marine reserve that includes St Croix Island and Bird Island, both essential breeding grounds for penguins and gannets. St Croix has the largest African penguin colony in the world.</i></p>
Evening	Route to Addo African Home - Dinner and Night



DAY 9

	<p>Morning Safari – Addo Elephant National Park</p> <p><i>Addo is home to one of the densest African Elephant populations on earth, roughly 550 of them. They once roamed the entire continent. By 1979 there were only 1.3 million African elephants left, and in 1989 they were added to the international list of the most endangered species, with only sixteen left in the Greater Addo area.</i></p> <p><i>The Elephants play a key role in the environment - pulling down trees, breaking up bushes, and digging waterholes and trails. Their droppings are particularly important as baboons and birds pick them over for undigested seeds and nuts, and the dung beetle (the flightless dung beetle is only found in Addo) use them in which to reproduce.</i></p>
	Route to Amakhala Game Reserve - Lunch
Afternoon	<p>Amakhala Game Reserve - <i>Guided Safari</i></p> <p><i>The Amakhala Game Reserve is a unique conservation initiative that allows animals to be re-introduced to the area where they once roamed freely and so making a contribution to the conservation of our natural heritage.</i></p> <p><i>Amakhala Game Reserve is named after the Xhosa word meaning Aloes, the prolific indigenous plant found in the uniquely diverse Eastern Cape province. Steeped in history and beauty, this 7000 hectare game reserve creates an ideal environment for an unforgettable safari and an intimate experience of the varied landscape, including breathtaking views of the Bushman's River.</i></p> <p>Lunch provided by Amakhala Game Reserve</p>

Evening	Route to Addo African Home - Dinner and Night
---------	---



DAY 11

Morning	Route to Port Elisabeth Airport Flight to O.R. Tambo Johannesburg Airport at 13:25 (Arrival at 15:00)
---------	--

(0) – Not included in our rates

END OF OUR SERVICES

RATES

Included in our rates:

- 9 night accommodation, 9 breakfasts, 2 lunch and 2 dinners
- Luggage portorage (except for self-catering accommodation and camp site)
- All activities where there is no (o) symbol.
- Guide and transport in Cape Town area – **Only for 1st Option**
- Domestic flight from Port Elisabeth to Johannesburg (Economy Class)
- Car rental:

For the second part of the journey – **1st Option**

For the whole journey – **2nd Option**

- Local taxes as VAT or bed Levy are included at the rate applicable at the time the costing is done and can change without notice. In case of a change in the amount or percentage of tax applicable, this change will be immediately reflected in our rates in accordance with new tax regulations.

Excluded from our rates:

- International flights
- Tips and personal expenses
- Entrance fees for parks or game reserves (except where specifically indicated).
- Rates do not include cancellation, luggage, medical assistance and repatriation insurances.
- For annual rates, and unless otherwise indicated, the rates are not valid for Christmas, New Year, Chinese New Year or any major event in each of the countries visited.

IMPORTANT NOTES:

The tour described above is catering for an average 4/5 stars accommodation standard, as indicated on the first page. Please contact us for prices fitting precisely your customers' budget, whether lower or higher.

The category shown is not necessarily the official star grading of the hotel as some hotels have no grading. It reflects our opinion on the hotel category according to local standards.

Distances indicated in the itinerary if any are only given as an indication. The photographs displayed in the itinerary serve as general illustration of the destination and providers only and do not constitute a contractually binding description of specific services.

COMPANY PROCEDURES

At “**The Rainbow Voyage**”, we have a standard of professionalism and ethics that we expect all our guides to adhere to. These include:

- Providing a professional service at all times and positively represent our company’s values, our country and the tourism industry.
- Being able to assess and meet our client’s needs and ensure that they enjoy the tour by being well prepared and gaining knowledge in the intended tour area.
- Assisting the clients with special needs.
- Ensuring the safety of the clients at all times and minimizing risks.
- Be able to resolve any conflict and handle objections and complaints with the highest integrity and politeness.
- Remaining loyal to our company by not soliciting personal business.
- Being punctual at all times.
- Carrying out itinerary to the best of his/her ability but remain flexible if there are last minute changes due to the weather or other logistical issues beyond his/her control.
- Having good microphone skills, good people skills and a good command of the language that the tour is being conducted in.
- Keeping records of all costs as well as keeping all slips taken from petty cash.
- Completing a detailed report on completion of each itinerary.
- Ensuring that all petty cash slips are submitted and any incidental costs reported.
- Reporting to our office any issues, complaints, or changes.
- Presenting themselves in our company’s colors of White and Khaki.
- Taking care of personal hygiene.
- Sharing gratuities with the driver of the tour.
- Carrying the tourist guide registration card and wearing the badge at all times when on duty.
- Not partaking in Alcohol or narcotics and not socializing with clients after working hours.
- Not administering any medication unless qualified to do so.
- Conducting thorough pre-departure checks and ensure that he/she is familiar with the route and discusses this with the driver prior to the tour.
- Not discriminating at all to any tourist on the basis of the creed, race, religion, physical challenges, gender or sexual orientation.
- Remaining impartial and unbiased regarding our country.
- Ensure that the drivers as well as the tour vehicle has the necessary permits and licenses to carry the amount of tourists on the tour.

COMPANY'S CONDITIONS

General conditions

- Unless "Booking Confirmed" appears in the heading of the programme, the quotation is subject to the availability of hotels (and flights when applicable) upon your confirmation.
- Check In – Check Out: the standard check in time is from 14h00, and check out time is before 11h00.
- Game reserves: for game reserves offering a fully inclusive package, check in is before lunch and check out is after breakfast. Fully inclusive packages include 3 meals per day and 2 activities. Our programmes indicate Lunch, Dinner and Breakfast.

South Africa

VISAS, TAXES and FEES

When travelling on a self-drive:

- Rates do not include the entrance fees for private game reserves or game parks. These are to be settled by the guests directly at the entrance gate or at the lodge.
- In Swaziland: it is necessary to complete formalities on both sides of the border and a road tax of 85 ZAR (subject to change) is payable for non-Swaziland registered vehicles.
- An international driver's licence is compulsory. Please plan for this accordingly to obtain it in your country of residence prior to travelling.

Formalities for children

All minors under 18 years of age travelling to and from South Africa have to present additional documents. These new regulations apply to all travelers, regardless of the nationality. It is important to carefully check the different requirements as otherwise entering or leaving South Africa will be refused.

For further information, please contact the South African embassy / consulate in your country.

Vaccination

- Malaria prophylaxis is recommended for the Kruger Park, Swaziland and Durban regions.
- Except transit less than 12 hours at the airport only, yellow fever vaccination obligatory if arriving from a country with yellow fever (Ivory Coast, Senegal, Kenya, Ethiopia, Rwanda, Tanzania, etc.), complete list of countries with presence of yellow fever on www.who.int. Vaccination international notebook required to be presented upon arrival.

Kruger Park

There is a maximum threshold of visitors that can enter the park daily. If this threshold is reached, only visitors with pre-booked overnight accommodation will be permitted access. You are advised to get to your gate of choice as early as possible, particularly over peak season periods.

- The park gates open and close at sunrise and sunset, between 05h30 and 06h00, and 17h30-18h00, depending on the season.
- Traffic in the park is prohibited after closing time. If you sleep in the park, please take into account the travel time (average speed 40-50km/h) between the gate and the camp in which you stay overnight to get there before the park closes.

Tips

It is customary in the country to leave tips to service professionals, which includes in particular servers in restaurants (minimum 10% of the bill), porters in hotels (15 ZAR/piece of luggage/trip) and of course the guides, drivers or rangers you will meet during the trip (40 ZAR/day/person for the guide or driver-guide, 20 ZAR/day/person for the driver, 30 ZAR/day/person for the rangers).

None of these tips are mandatory, and the amounts shown here are only an indication of what is normally expected by the country's professionals.

Cancellation

Cancellation if any will result in the invoicing of cancellation fees according to the following schedule:

25% 30 Days before beginning of Service

75% 14 Days before beginning of Service

100% 1 Day before beginning of Service

Special Conditions

Europcar SA - Classic Plus Category M Early Booker:

SALES CONDITIONS EUROPCAR
CLASSIC PLUS COVER 2018/19

Rates include:

- Theft and Collision Damage Waiver (CWD and TW)
- Personal Accident Insurance (PAI)
- Unlimited Mileage
- Airport Surcharge
- Tourism Levy
- Value Added Tax at 15 %
- Carbon Emissions Tax
- All Additional driver per rental
- Assessor's Fee
- Windscreen
- Water and under-carriage damage to vehicles
- Tyre and rim damage, hubcaps
- Damage due to sandblasting
- GPS Unit

Rates exclude (To be billed directly to the renter):

- Fuel
- E-tolling Fees
- Young driver surcharge (R360.00 per day, per driver*)
- Optional equipment (i.e. baby seats – R500.00* per rental per seat)
- One way drop-off charges (Fees available on request)
- Delivery and collection fees (Fees available on request)
- Cross border charges (Fees available on request)
- Contract fee (R99.00*)

- Traffic Fine Handling Fee (R310.00*)
- Claim Handling fee (R975.00*), applicable to damage excluded from waivers
- No show fee: 1 day rental (extension rates)
- Additional Spare wheel (Group W only) (R1500 .00 per tyre)

Guide

One Way fees

One way between RO Tambo International and Sandton: R210.00*

One way between OR Tambo International and Lanseria Airport: R210.00*

One way between George, Plettenberg Bay and/or Knysna: R340.00*

International

South African and Botswana: R2500.00*

South African and Lesotho: R1600.00*

South African and Namibia: R7500.00*

South African and Swaziland: R1600.00*

Delivery and Collection South Africa & Namibia

During office hours

Within 25 km radius - per delivery and/or collection: R500.00*

Over 25 km radius – additional charge of R20.00* per kilometre

After hours (between 17:00 and 08:00 weekdays, on weekends and public holidays)

Within 25 km radius - per delivery and/or collection: R800.00*

Over 25 km radius – additional charge of R20.00* per kilometer

Cross border charges

Non-refundable amounts

Botswana: R1250.00*

Swaziland: R1250.00*

Lesotho: R1250.00*

Mozambique: R3000.00*

Zambia: R3000.00*

Zimbabwe: R3000.00*

* All amounts given as guide only and subject to change without notice.